

1. Application

Oivanki Outdoor Education Centre Ltd applies the following terms and conditions of accommodation and restaurant services, software services, and other related services orders. Supplier and the renter of services is the Oivanki Ltd, which owns the furniture and fixtures. Buildings and land owned by the City of Kuusamo functioning of the company as the parent company.

2. Conclusion of the Contract

A binding contract is concluded when the customer pays a booking online. After verifying the customer receives an order confirmation, showing the contents of the order. The customer shall notify the seller if he has not received an order confirmation or order confirmation data shall remarks.

3. Payment

Contract Customers and other groups, who have agreed in advance, the order will be invoiced after the services, unless otherwise stated. The invoice must be paid by the due date. Individual customers pay for services online or agreed cash Oivanki restaurant service counter, which is also recognized for banking and credit cards.

4. Accommodation Daily

arrival starts at 16.00 and ends at 12.00, unless otherwise agreed. If the accommodation is not cashed or the issue indicated by 18:00, it can be resold.

5. Food service

to be ordered in advance, at the latest one days before the realization of the order. At the same time the client is obliged to inform of any food allergies.

6. Cancellation

will always be made in writing and the costs incurred charged to the customer. Cancellation fee of EUR 50 for an office - and a cancellation fee. In case of force majeure, "Forse Majeure", the company can cancel the client's booking. In this case, the customer gets maximum early booking payment in full.

7. Feedback

Any complaints must be immediately direct the staff verbally or oivanki@kuusamo.fi address of the server within a week. The company deals with them for at least a week.

8. Indemnification

The customer is liable to compensate the company and its parent company, as well as any damage caused to their property.

9. Payment service provider

Paytrail Oyj (2122839-7) acts as an implementer of the payment handling service and as a Payment Service Provider. Paytrail Oyj will be shown as the recipient in the invoice and Paytrail Oyj will forward the payment to the merchant.

Paytrail Oyj is an authorized Payment Institution. For reclamations, please contact the website you made your payment to.

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Netbanks



BOOKING CONDITIONS ON A NETWORK

14.10.2015

Paytrail Oyj (FI2122839) provides netbank related payment transfer services in co-operation with Finnish banks and credit institutions. For consumer the service works exactly the same way as traditional web payments.